

Project Management Office

The Ministry of Works, Municipalities Affairs and Urban Planning has established the PMO as a Centre of Excellence in project management in 2008. H.E the Minister has approved the PMO as a Support Office; act as the source of documentation, guidance and metrics of best practices of project management using the Enterprise-wide Project Management System (PMS). We provide direct support to all Ministries' sectors in building project management capabilities through training, coaching, and facilitation such as Risk Management sessions to project teams. The PMO is also the process owner of the Project Management Information System Lite (PMIS Lite) collaborating with Information Technology Directorate (ITD) that owns the system.

Performance 2018

In 2018, the PMO has achieved several major achievements. One of the main achievements was the PMO Ministry of Works, nominated by the PMO Global Awards Committee to be in a competition in an annual award as a recognition for the most outstanding Project Management Offices in the world. This non-profit initiative intends to inspire and encourages organizations from all over the world to share knowledge and experiences, acknowledging best results, and allowing the evolution of the PMO worldwide community. The PMO Global Awards have chosen PMOs from 64 countries, where the evaluation process is online and representing four (4) regions (Africa,

The Americas, Asia-Pacific, and Europe) are honor at the Awards Ceremony and announced the PMO of the Year 2018. The PMO Ministry of Works came out as a winner in the second round in Asia Pacific category.

The other big achievements was in the incorporation of the new Ministerial Report format (One page status report) launched in June 2018. The new format replaces the current Monthly Status Report. Intensive continuous training and refresher to sectors' staff completed throughout 2018. Accordingly, Construction Sector has achieved 100% reporting for their projects, 80% Roads Sector, and Sanitary Sector achieved 75%



respectively. This includes capturing projects risks, issues, changes, lessons learned and all the project's milestones in the system.

One of our biggest achievements, the PMO has successfully integrated and share all of the standalone IT Project Management Systems within the ministry with the aim of:

1. Ensuring the system capturing all the project data, information and records
2. Fully online reporting to the top management that will provide up-to-date project status from all the sectors
3. Providing a single source of project information with the of integration of all MoW's IT standalone systems, such as Contract Awarding System, Ministry of Finance-CFS, Roads Information System and Prime Minister Court reporting system.

The PMO spearheaded the systems' designs, integration and data sharing initiative, and with ITD collaborations works on the PMIS has achieved the following works and benefits:

- a. System development and design, translating business requirements to technical implementation to support the system development works. .
- b. Data sharing activities that enhances the PMIS as one-stop portal for projects' related information and documents. This enables directorates to share common data with the related government agencies such as the Prime Minister Office and Ministry of Finance to eliminating duplication of entries for better data control to minimize cost and time.
- c. Integration of systems that share operational contracts' information leading to a better control of projects, related dependencies such as scope, time, and cost.

In other achievements, as a Registered Education Provider (PMI-REP), the PMO continues conducting the Project Management Institute (PMI) credential courses that enable participants to take professional exams be PMP and CAPM certified. The MoWMAUP PMO is the first in the government organizations within the region that have achieved this status. The PMO awarded two thousand, eight hundred and eleven (2811) Professional Development Units (PDUs).

To date, PMO's internal training has saved BD65, 200 in training costs and had trained 203 staff being 171 from Ministry of Works and 32 from Municipality Affairs and Urban Planning. To date, the ministry currently has 54 PMPs (45 PMPs in 2018) and 22 CAPMs certified.

The PMO completed 100% of our training plan for 2018 and more, with PM Advance courses for the PMPs, which grants 15 PDUs in a year. The PM Advance courses conducted were Project Audits in February, Risks Management in August and Stakeholder Engagement in December, which carries five PDUs each.

As part of PMO's operations, we continues working with sectors to improve communication gaps through the implementation of business processes re-engineering, to include other sectors and directorates in projects lifecycle. This includes extended our services to external consultants and contractors for Road strategic projects to ensure PMS compliance and improve projects' delivery.